

Queen's Park Ward Panel Meeting, Tuesday 11th November 2025

Venue: Ground floor, Happy Hub, 17-23 Third Avenue, W10 4RS

Start: 6:00 pm

Agenda

Note: Queen's Park Community Councillors (QPCC) attend as residents rather than as Councillors. This enables them to express their opinions as individuals.

1. Welcome and Introductions
2. Any Apologies for Absence
3. Matters Arising from Previous Minutes?
4. Response to the Recent Panorama Programme

Undercover in the Police (BBC One, 1 Oct 2025)

5. Update from Metropolitan Police Service – PC Ashley Dennis

Ward Priorities: Youth Violence, Squat related ASB and Burglary.

6. Update from Team Leader – Neighbourhoods – Pete Glover
7. Neighbourhood Watch Schemes – PC Ashley Dennis

There are currently no active Neighbourhood Watch Associations in Queen's Park. The purpose of this discussion is to explore opportunities for establishing a scheme within the Ward.

8. Additional Topics for Discussion

Ward Crime Statistics – Ray Lancashire (If time permits)

9. Future Meetings – Where and When?
10. Any Other Business.

NB. The order of main headings may change depending on the Police schedule.

Queen's Park Ward Panel Meeting Minutes

Meeting Minutes

Date: 11th November 2025
Time: 18:00 – 19:20 hrs
Venue: The Avenues, 3-7 Third Avenue

Welcome and Introductions

The meeting opened at 6:00 pm with introductions from attendees.

The Chair formally welcomed everyone and thanked residents for their continued engagement with ward matters. He sent his condolences to the Co-Vice Chair, Roger Diamond, and PC Ash Dennis for their recent bereavements. The panel acknowledged their loss and expressed support.

Matters Arising

SW reported a noticeable reduction in dog fouling in the Wildlife Area of Queen's Park Gardens and thanked local enforcement and residents for their vigilance. Continued monitoring of the area was encouraged.

A faulty lighting column on Marne Street was raised. RL confirmed that this had been reported to the relevant department and is awaiting repair. Members noted the importance of timely street lighting repairs in supporting community safety.

It was noted that approximately 50% of attendees had watched the Panorama programme Undercover in the Police (BBC One, 1 October 2025). This prompted discussion around trust, transparency, and standards within the Metropolitan Police.

SW commented that, in his experience, he has met many officers who are helpful, professional, and polite.

PC AD informed the panel that internal processes within the Metropolitan Police are currently under review. Reporting mechanisms for inappropriate behaviour are being strengthened. Concerns can be reported internally and anonymously via email. These reports are recorded and reviewed appropriately, with systems in place to ensure accountability.

Ward Priorities

Youth violence remains a key priority. It was reported that a 17-year-old has recently been charged in connection with an incident. Ongoing work continues with schools, youth services, and community partners to intervene early and prevent escalation. Members emphasised the importance of engagement and prevention alongside enforcement.

Squatting and Cuckooing

There has been a reduction in squatting within the ward and along Harrow Road. Four properties are currently in the pipeline for enforcement or closure action linked to cuckooing activity. Officers explained that multi-agency cooperation remains essential in addressing these cases, particularly where vulnerable individuals are being exploited.

Three void premises are currently known within the ward. Members discussed the ongoing challenge whereby closing one problematic address can lead to activity relocating elsewhere. Evidence gathering is essential before enforcement action can be taken against suspected properties. Residents were encouraged to report concerns promptly to assist in building the required casework.

Burglaries and Crime

It was reported that two landlords have let premises to individuals selling goods with limited oversight. Concerns were raised regarding due diligence and the wider impact on community safety.

There have been reports of communal area doors being left open on the Mozart Estate, Third Avenue. Residents were reminded of the importance of securing entry points to reduce opportunistic crime.

Six burglaries have occurred in the past three months. These incidents are believed to be linked to a wider network of drug-related activity and included an assault against a local resident. Officers confirmed that investigative work is ongoing.

SW raised concerns that Met Engage currently covers too broad an area, which may dilute its effectiveness. It was suggested that focusing updates on a smaller geographical radius could improve relevance and engagement.

The Frankfort Pub is due to reopen. However, concerns were raised regarding groups congregating in the area prior to reopening. The licensing hearing officer has confirmed satisfaction with the current licensing conditions, and the licensee remains unchanged.

Drug dealing in the vicinity has reportedly been an ongoing issue for several years. The panel agreed that the reopening will need careful monitoring to ensure compliance with licensing conditions and to minimise anti-social behaviour.

Policing Resources and Operations

SW expressed a desire for dedicated local police presence to remain in Queen's Park. However, officers explained that there is significant demand across the borough. The North West rota currently operates three shift patterns, balancing ward priorities with wider operational needs.

Charing Cross remains the active police station serving the area. It was noted that prisoner processing is highly intensive and time-consuming, often impacting officer availability for neighbourhood patrols.

Reference was made to recent large-scale public order operations in central London (including events requiring abstraction of officers toward Buckingham Palace and surrounding areas), which have further impacted local resourcing.

5. Technology and Reporting

Residents were encouraged to sign up to Met Engage as the preferred platform for local policing updates.

The appropriate use of emergency and non-emergency numbers was reiterated:

- 999 for emergencies
- 101 for non-life-threatening matters

Active facial recognition cameras were discussed. It was clarified that images are only retained temporarily for matching against an existing database of approximately 13,000 individuals and are removed from the system thereafter.

6. Community Engagement

Neighbourhood walks in Queen's Park were discussed as a valuable opportunity for residents and officers to engage directly, raise concerns, and identify environmental issues. Future dates will be circulated via Met Engage.

Social Media

It was confirmed that Facebook and Nextdoor platforms have been discontinued for ward communications. Met Engage remains the primary and preferred means of digital engagement.

7. Close

The Chair thanked attendees for their contributions and constructive discussion. The meeting closed at 7:20 pm.

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